

iCare Update 8

The Newsletter of iCare Solutions Pty Ltd • January/February 2007

CEO's Message

Rohan Vendy
Chief Executive
Officer



2007 will be a year of exciting opportunities both for iCare and the Australian aged care industry as a whole.

One opportunity is the establishment of iCare's Strategic Review Committee. iCare aims to utilise its leadership position to provide industry input directly into our strategic development path.

The first project to be tackled by the committee will be to provide final comment on the iCare ACFI Integration and ACFI Risk Management Modules. These modules are fully integrated with the iCare system and are part of iCare's standard upgrade path for existing customers. These modules will be made available for review in March 2007. A national roadshow to demonstrate these modules will coincide with the industry provided training.

The next project for the committee to provide comment on will be iCare's continuum of care model to ensure aged care providers deliver a "person centric" approach to delivering care.

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iCare listed in Deloitte's Top 50 Technology Companies



2006 ended on a high note for iCare with our inclusion in the Deloitte's Technology Fast 50 Australia listing. This well regarded programme recognises the fastest growing and most dynamic technology companies in the country.

Run for the past 6 years, the programme ranks the 50 fastest growing Australian technology companies. Both public and private companies are included in the programme and are ranked on percentage revenue growth over a 3 year period. (i.e. 2004-2006).

All technology sectors are represented in the review. This includes participants from communications, software, semiconductors, components and electronics, life sciences, internet and computer peripherals companies.

When ranked against technology companies across all categories, we were delighted to be rated as the 25th overall fastest growing technology company in Australia.

When ranked against our industry peers in the software sector, we were proud to

come in at 5th place, with a growth rate of 286% over the past 12 months.

Interestingly, we were the only aged care technology company operating in aged care to make it into the Fast 50.

To be eligible for the programme, companies must either develop or manufacture a technology related product or devote a high percentage of effort into the research and development of technology.

The programme criterion also requires that companies must be Australian owned and headquartered. Companies must have been in operation for at least 3 years with revenues for the current year of at least \$1 million.

We are proud of our successful inclusion in the Deloitte's Technology Fast 50 and the leadership position that we have earned in the provision of software services to the Australian aged care industry. This growth will enable us to commit even more resources to further improve our unique product and service offering to the industry in 2007 and beyond.

iCare Update

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iCare's multidisciplinary care model will be enhanced to facilitate a comprehensive aged care record that incorporates information across all care services.

This opens up considerable opportunity in the areas of real time evidence for best practice, predictive care/cost modeling and improved service from GP's and allied health providers.

Clients "Log on" to iCare Website

Since unveiling our revamped website in the last edition of our newsletter, an unprecedented amount of traffic has been recorded on the site.

Clients from all around Australia have joined in the fun to enter our website launch competition.

The 5 lucky winners listed below will each receive a Village Gold Class entertainment pack. Each pack comprises 2 Gold Class movie tickets and a \$50 food and beverage voucher. Congratulations!

Fabio Maya - Vasey RSL Care Ltd

Ruth Forrester - Queensland Baptist Care

Brad Willoughby - Willowbrae, Melton

Gaye O'Connor - ACSG (Eden on Bribie)

Odette Waanders - Catholic Homes for the Elderly

Access our website on
www.icare.com.au

Testimonial

Margaret Byrne
Care Unit
Supervisor
Freemasons
Homes of
Southern
Tasmania



Freemasons Homes of Southern Tasmania is one of the longest serving aged care facilities in Tasmania. With 2 facilities just outside of Hobart they operate a 130 bed combination high/low care facility, as well as a separate 34 bed low care unit.

After 55 years of operation, management decided to implement a computerised care system. The decision was promoted by a desire to enhance documentation processes and resident care, as well as embracing cutting-edge technology.

After considering several options, the iCare system was selected. Margaret Byrne, one of the Care Unit Supervisors, was given the task to project manage the implementation.

"The learning curve was a huge step for many of our staff. Nine months down the track we are delighted with the way they have embraced the iCare system. We are now all enjoying the advantages of having resident care documentation so readily available to us and all the other health care professionals with whom we interact." Margaret commented.

Meet our Staff

Grant Spiteri
Lead Developer



The development of future software releases and the ongoing maintenance of the current software programme is the responsibility of iCare's Lead Developer, Grant Spiteri.

The challenges of working with a live programme and fulfilling the ongoing needs of iCare's customer base are some of Grant's most fulfilling work responsibilities. This workflow is also carefully balanced with the need to stay up to date with new and emerging systems technologies.

Working closely with iCare's team, in both a collaborative and professionally competitive environment, is another way Grant continually hones his professional skills.

By his own admission, Grant loves to code and is enjoying the challenges of taking the iCare solution to the next level using the latest Microsoft technologies.

Outside of work hours, Grant is a dedicated gym junkie and an extreme sports enthusiast. This passion sees him sky diving and parasailing whenever time and opportunity allows.