

20 July 2005

## Media Release

*Embargoed until 20 July*

### Media Topic

- **Australia's largest not for profit aged and community care provider moves to computerised clinical and care management.**
- **New touch screen applications in Aged Care.**

### **UnitingCare Ageing NSW & ACT implements iCare's Clinical and Care Management Solution.**

UnitingCare Ageing NSW.ACT, the single largest provider of aged care services in NSW and the ACT, has successfully implemented iCare's Clinical & Care Management Solution and goes live into production today.

Lynvale Nursing Home, a high care facility located in Lane Cove, is the first of UnitingCare Ageing's nursing homes to implement iCare. Lynvale Nursing Home is UnitingCare Ageing's nominated pilot site in a project headed up by the Sydney North Region to create a standardised clinical and care management system throughout the NSW/ACT operation. The benefits of the iCare system will be assessed at the end of the pilot and a decision taken about the rollout across the network.

"From today forward we will have no more handwritten Progress Notes, Assessments or Care Plans" says Marilyn Jolly, Executive Manager of Care, Sydney North Region. "We have implemented 2 user interfaces; a standard desktop PC and 3M privacy compliant touch screens. The critical ingredient for us is that iCare will significantly reduce the volume of duplicated documentation. Assessments and Progress Notes automatically integrate with Care Plans and things such as Resident Daily Charting become a much simpler task with user friendly touch screens."

“We are thrilled that UnitingCare Ageing selected iCare Solutions earlier this year to deliver their clinical and care management system and equally pleased that an organisation which services the care needs of over 5,000 residents everyday has taken a leadership position at such a critical time in aged care” says Peter Maloney, Operations Manager, iCare Solutions.

Peter Maloney goes on to say, “the Federal Government has challenged aged and community care providers to implement IT systems which will increase both efficiency and the quality of care. We have implemented iCare’s Clinical and Care Management solution, including staff training, at Lynvale Nursing Home within 90 days – delivering on time and on budget. The benefits of an increased volume of nursing hours invested in providing resident care, rather than documentation, will now be realised.”

On June 17, 2005 The Hon Julie Bishop MP, Minister for Ageing, announced a \$152 million investment. Providing a one off payment of \$1,000 per recipient of aged care services to approved aged care providers, removing a primary barrier to entry for the acquisition of information technology hardware, software and software licences and training in computer, dementia, business and management skills. The funding “supports the successful take-up of opportunities available to enhance clinical care of residents through the incorporation of new information technology techniques into care delivery in order to enhance care and quality of life for residents”

iCare has implemented its Clinical and Care Management solution that automatically integrates Assessments, Forms, Progress Notes, Care Plans, Handover Sheets, Scheduled Tasks, RCS Calculation and Management Reporting supporting the goal of evidence based outcomes and personalisation of care needs.

Developed specifically for the aged and community care sector, the heart of the iCare system is 30 years of in-depth clinical knowledge available from the iCare database. The Solution is underpinned by an expert system, which provides diagnostic decision support and care management tools.

iCare is also a member of the successful consortium to administer the National Trials for the new Aged Care Funding Instrument (AFCI) and a member of the eBusiness Working Group for the electronic delivery of information.

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