

iCare Update 1

The Newsletter of iCare Solutions Pty Ltd • May 2006

CEO's Message



Rohan Vendy
Chief Executive
Officer

Welcome to our first edition of iCare Update.

Produced on a monthly basis, our newsletter has been designed as a way of helping aged care professionals address the unique challenges that are a part of the aged care industry.

2006 is an important year for us all. The Federal Government's one-off payment of \$1,000 per resident to help aged care providers take advantage of new technology to improve care for older Australians, and reduce paperwork for aged care staff, has been an impetus for forward planning and change. Time is of the essence, with a deadline of December 31st, 2006 for all grant monies to be utilised on approved expenditures.

If your organisation has not yet decided how to utilise the one-off payment, there is still time to find and implement an IT solution. To prompt your memory about this important deadline, we will feature a reminder time line in each edition. We hope that this will spur you to look at the iCare software solution as your way of effectively utilising the grant.

At iCare, we recognise that **care is your core business** and therefore your **core system is your care system**.

Who are iCare?

With an ageing population, aged care has been identified as one of the fastest growing industries within Australia. Growth provides its own challenges, and iCare's Clinical & Care Management Solution has been created through research commencing in 1996 to service the ongoing software and IT needs of the Australian aged care sector.

The iCare solution has been developed in Melbourne on the basis of 30 years of Australian clinical experience. Our Clinical & Care Management solution has been designed to assist your professional staff with ongoing clinical care decisions, enabling your nurses and care staff to make actual improvements in care planning and resident outcomes.

What's on Now

6-7 June, 2006

Aged Care IT Roadshow
Novotel, Sydney Olympic Park,
Homebush

25-26 July, 2006

Aged Care IT Roadshow
Park Hyatt, Melbourne

Being web enabled with a wireless capability and a choice of user interfaces such as touch screens, the iCare solution is both portable and flexible.

The iCare solution delivers immediate time savings, operational efficiencies and financial benefits for your organisation. By integrating Forms, Assessments and Charts directly into Progress Notes and Nursing Care Plans, your nursing and care staff will spend less time on the documentation of care plans and more time on "hands-on" resident care.

With Australia's leading aged care providers already reaping the benefits of a fully implemented iCare Clinical & Care Management Solution, we are proud to be providing cutting edge software to the aged care industry in Australia.



There are still 8 months remaining for you to utilise the Federal Government's aged care grant

JAN

FEB

MAR

APR

MAY

JUN

JUL

AUG

SEP

OCT

NOV

DEC

December Deadline



iCare Update

Like to join our mailing list?
Just email your details to:
customerservice@icare.com.au

Meet our Staff

Kathleen Camilleri
Trainer/
Consultant



An affinity with people and a love of new clinical environments, are just two of the features that iCare Training Consultant, Kathleen Camilleri enjoys about her job.

With responsibility for the onsite training and support of nursing staff in the iCare system, Kathleen has a busy and varied role.

A registered nurse with over a decade of experience, Kathleen's last position was as a Clinical Care Co-ordinator in aged care. Since joining iCare last November, this background has proved invaluable as Kathleen assists clients with the implementation and ongoing operation of the iCare system throughout Australia.

Her warm and friendly manner and her experience in clinical situations have quickly made Kathleen a valuable and popular member of the iCare team with our customers.

Testimonial

Helen Wallace,
Queensland
Baptist Care
Executive
Manager Aged
Care Services



With 7 sites from Rockhampton to Brisbane, 13 services and over 700 residents, the decision to replace the current IT clinical program currently utilised by Queensland Baptist Care was a significant organisational decision.

Helen Wallace, the Executive Manager Aged Care Services, had clearly defined criteria. The new system had to be user friendly, tried and tested, cost effective and must display a range of adaptability.

Last December the decision was made to move with iCare. Five months later the implementation is going smoothly.

"Our association with iCare has more than lived up to our expectations. The system is performing well which is due in no small part to the quality of the system and the open communication that we receive from iCare. The iCare team has made this project a pleasurable one for us all," Helen Wallace commented.

Frequently asked questions

Q

"Our aged care organisation has multiple facilities in a variety of geographic locations. Does the iCare system allow us to see all accidents and incidents across the board?"

A

"In simple terms, the answer is yes. Our recently released Version 2.5, allows Senior Managers to view all resident data across the entire organisation with a single key stroke.

Management reports can be generated utilising data from Accident and Incident forms completed during the past month. Reports can be broken down by facility, covering all residents. The data can also be downloaded for quality and desktop auditing, government survey and business planning purposes."

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