

# Update <sup>iCare</sup> 12

The Newsletter of iCare Solutions Pty Ltd • October/November 2007

## MD's Message

**Chris Gray**  
Managing Director - Australia



At iCare it is our corporate mandate to invest in both our product and the industry we serve. Throughout 2007, we have been investing in the development of the iCare product and the IT skills of the aged care industry. As such, it has been our pleasure to work in conjunction with Church Resources to run a series of ACFI seminars.

At these seminars we launched our newly developed ACFI module. Available in December, it provides our clients with the ability to quickly and easily calculate resident funding under the ACFI.

With less than 6 months to go until the March 20, 2008 ACFI changeover, many facilities are becoming cognizant of the need to acquire the skills and software solutions necessary to make this changeover a smooth one. We look forward to working with you over the next few months to ensure this transition runs effectively for your facility.

## iCare Assists Church Resources with ACFI Information Seminars

CEO's, Finance Managers and Directors of Care from many of Australia's largest aged care facilities came to grips with the changes set to occur due to the implementation of the Aged Care Funding Instrument, (ACFI) at a series of information seminars held by Church Resources in August.

In total around 200 delegates attended seminars held in Sydney and Melbourne. Attendees listened to a range of presentations made by a guest panel of experts.

The opening address was made by the Federal Minister for Ageing, The Honourable Christopher Pyne MP, who briefed delegates on the Government's commitment to ACFI and their support of older Australians living in aged care homes around the country.

The panel of experts discussed issues such as what ACFI will mean for aged care in Australia, issues for implementation and how to claim under the new system. Presentations on financial reporting post ACFI, IT and accreditation and the all-important issue of IT support within residential aged care facilities were also well received.

Peter Maloney, our Chief Operating Officer (above), previewed the newly



developed iCare ACFI module. This addition to iCare's Clinical and Care Management Solution will assist our customers with their transition to ACFI. Designed in a user-friendly format, it calculates individual funding entitlements, also providing a valuable comparative ACFI/RCS funding calculation.

As a Church Resources "Preferred Supplier" of clinical and care management solutions, iCare were proud to be a part of this important series of seminars.

**Want to take a closer look at the Church Resources ACFI seminar presentation? To access this information, please go to our website [www.icare.com.au/acfi](http://www.icare.com.au/acfi).**



You have 6 months remaining until the implementation of the Aged Care Funding Instrument (ACFI) March 08 deadline.

| JUL 07 | AUG 07 | SEP 07 | **OCT 07** | NOV 07 | DEC 07 | JAN 08 | FEB 08 | MAR 08 |

March 2008 Deadline ▲

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# iCare Update

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## Meet our Staff

**Jason Burton**  
Business Development Manager



Since joining iCare in January as one of our trainers, Jason's role has taken him to most states and many of Australia's leading aged care facilities.

In his initial training role, Jason was responsible for running our successful "Train the Trainer" programs. These sessions are designed to educate the in-house training co-ordinators who in turn run the internal training programs that are so integral to the implementation success of the iCare system.

Newly promoted to a sales role, Jason will put this knowledge to good use as he introduces prospective clients to the iCare software system.

Change and diversification are certainly one of Jason's strengths. A qualified podiatrist and former Non-Commissioned Officer in the Australian Army, Jason enjoys using his skills in new and challenging situations.

Assistance is always close at hand as Jason's wife, Stephanie, also works for iCare as a Business Development Manager.

## Testimonial

**Lorraine Read**  
Director of Nursing  
Ashfield Baptist Homes Ltd



Ashfield Baptist Homes has been operating for over 50 years in Sydney's inner west. With 136 aged care beds they offer a combination of high and low care services.

Although they had computerised roster and payroll systems, a review highlighted the need to implement a more cohesive system. After reviewing the available software options, they decided to implement the iCare Software Solution.

Commencing with a thorough training programme of all administrative, nursing and casual staff, the iCare system went live in February this year. The results have been impressive with it being embraced across all areas of the operation.

"Right across the board our staff has been excited about implementing iCare. Even those who had never picked up a mouse feel empowered by the change. The ability to eliminate tedious and messy chores, such as filing, has been a wonderful benefit. Our personnel are now free to do other far more productive tasks," said Lorraine Read.

## Web Sight!

In this new section of our newsletter, we aim to keep you up to date with any websites of interest to the aged care industry.

The Department of Health and Ageing has prepared an informative website on the ACFI. It features information on the history of the ACFI, its structure and future directions.

To access this website please go to:  
<http://www.health.gov.au/internet/wcms/publishing.nsf/content/ageing-acfi-aboutacfi.htm>

## iCare launches e-news

We are delighted to have launched our first e-newsletter, iCare Response. Designed as an additional information source to iCare Update, it is written to provide a more substantive coverage of specific issues of interest to the Australian aged care industry.

Our first edition provided valuable background information on the ACFI. In our second edition we will explore the issue of funding calculation under ACFI. We will also introduce our new iCare ACFI module which is currently being developed to assist clients with comparative ACFI/RCS funding scenarios. If you would like to access this newsletter, please go to our website [www.icare.com.au](http://www.icare.com.au) and follow the links to the site.